

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
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| ALL BV Area | Adult, Child, Family and Emergency Community Based Services | Riverside Community Care | (781)-329-0909 Many locations throughout the state providing community based services | https://www.riversidecc.org/ Riverside offers many services to assist adults, children, families and emergency situations. It is best to refer to their website or call for more information to be guided to the best suited program. |
| ALL BV Area/Worcester | Domestic Violence Support (Other services provided include: emergency shelter, counseling, SAFEPLAN, community-based advocacy, supervised visitation, housing and stabilization.) | New Hope | (508)-753-3146 HOTLINE (800)-323-4673 22-24 Park Avenue - Worcester | www.new-hope.org Trained hotline specialists assist callers with crisis intervention, risk assessment, and safety planning. Callers are also provided with information about New Hope's services and other community resources to address domestic and sexual violence. The Hotline is also available to family members, friends, neighbors and co-workers who may be concerned about someone they know that may be a survivor of domestic or sexual violence. Other services provided include: emergency shelter, counseling, SAFEPLAN, community-based advocacy, supervised visitation, housing and stabilization. |
| ALL BV Area/Worcester/Central MA | Employment Services | Mass Hire Career Centers | (508)-799-1600 20 Temple Street - Worcester | www.masshirecentralcc.com Statewide network of connections between businesses and job seekers. |
| All Services in: Bellingham, Blackstone, Brookfield, Charlton, Douglas, Dudley, E. Brookfield, Franklin, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, N. Brookfield, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Warren, Webster & W. Brookfield Also, Adult Family Care in: Auburn, Barre, Boylston, Grafton, Hardwick, Holden, Leicester, Millbury, New Braintree, Oakham, Paxton, Rutland, Shrewsbury, West Boylston & Worcester Personal Care Attendant in: Auburn, Holliston, Hopkinton, Leicester, Marlborough, Millbury, Millis, Norfolk, Northborough, Southborough, Westborough, Worcester & Wrentham | Elder Care/Transportation | Tri Valley, Inc. | Information & Referral Dept. (800)-286-6640 10 Mill Street, Dudley | www.trivalleyinc.org Tri-Valley provides a variety of services to older adults (60+) and disabled individuals. Visit the website and/or call for more info. Tri-Valley has an updated transportation grant running through June 2025. For more information click here: www.trivalleyinc.org/wp-content/uploads/2024/08/Transportation-Grant-Flyer.pdf |
| Blackstone | Elder Services | Blackstone Senior Center | Maggie Gundersen - Director (508)-876-5134 Kayla Cardin - Outreach Coordinator (508)-876-5135 15 Saint Paul Street | https://www.townofblackstone.org/242/Senior-Center |
| Blackstone | Food Assistance | Blackstone/Millville Food Pantry Devine Mercy Parish | Dick Laverdiere - (401)-765-0476 Ann Lesperance - (508)-883-6873 48 Saint Paul Street | https://divinemercuryparishma.org/food-pantry The Food Pantry is located in the Parish Center at Divine Mercy Parish, and is open on Tuesdays from 7-8PM and on Saturdays from 10-11AM to residents of Blackstone and Millville. Residents are required to have a photo ID and proof of residency. |

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| Blackstone | Housing | Blackstone Housing Authority | Hayley Fetrow - Executive Director/Secretary (508)-883-1515 blackstoneha56@gmail.com 15 Fox Brook Manor | https://blackstonehousing.org/index.php |
| Blackstone | Multi-Service Agency | Devine Mercy Parish - Saint Vincent DePaul | Mary (508)-344-1440 Paulette (508)-560-2551 Kathy Zmetra (508)-883-4070 Ann Lesperance (508)-883-6873 48 Saint Paul Street | https://divinemercyparishma.org/st-vincent-de-paul Various services we provide are: food, rent assistance, prescription assistance, electric and assistance with gas for home heating. |
| Blackstone | Police | Blackstone Police Department | Chief Gregory Gilmore - (508)-883-1212 ggilmore@blackstonepolice.org Lieutenant Shawn Brodeur - (508)-876-5812 sbrodeur@blackstonepolice.org 15 Saint Paul Street | https://blackstonepolice.org/ Liaisons for BVES Police Partnership Program - Blackstone PD has survival bags, food and gas cards. |
| Blackstone | Veterans Services | Blackstone Veterans Services | Dennis Pimenta (508)-883-1500x126 Senior Center Annex 15 Saint Paul Street | www.northbridgemass.org/veterans-services Serves the towns of: Douglas, Millbury, Northbridge, Sutton & Uxbridge. |
| Franklin | Mental Health/Substance Use Support | SAFE Coalition | (508)-488-8105 31 Hayward Street, Unit 2C, Franklin | https://www.safecoalitionma.org/ Safe Coalition offers adolescent programming, family recovery services and collaborative care primarily in Franklin and across Southeastern Massachusetts. |
| Grafton | Elder Services | Council on Aging/Grafton Senior Center | Lisa Kelley - Outreach Worker (508)-839-5335x1620 kelleyl@graffton-ma.gov 30 Providence Road (Grafton Municipal Center) | https://graffton-ma.gov/524/Council-on-Aging The Grafton Senior offers a wide variety of activities, fitness classes and lunch M-F. It is also a Meals on Wheels site. Outreach worker can assist with applying for SNAP benefits or renewals. |
| Grafton | Food Assistance | Grafton Food Bank | Krista Kiley - President (508)-277-4535 grafftonmafoodbank@gmail.com 30 Providence Road, 2nd Floor (Grafton Municipal Center) | www.grafftonfoodbank.org Provides food relief services for Grafton residents to visit once per month. The Grafton Food Bank also has a pet food pantry. If a non-Grafton resident needs emergency food, the Food Bank can be opened to assist. |
| Grafton | Food Assistance | St. James Parish | (508)-839-3993x10 parish office outreachstj@gmail.com 89 Main Street (South Grafton) | www.ourladyofhopegraffton.org Recipients are generally Grafton residents, but do not have to belong to the parish. 3rd Tuesday of the month from 10-10:30am and 5-5:30pm. |
| Grafton | Housing Services | Grafton Housing Authority | Amanda Brady - Executive Director (508)-839-6089 grafftonha@verizon.net 10 Maxwell Drive | http://www.grafftonhousing.com/Home.aspx The Grafton Housing Authority oversees six property sites. Call for more information or visit the website. |
| Grafton | Multi-Service Agency | Our Lady of Hope - Saint Vincent De Paul | (508)-839-3993 x35 | https://ourladyofhopegraffton.org/svdp Call and leave a message in regard to what your needs are. Your call will be returned. This chapter primarily serves those in Grafton. |
| Grafton | Police | Grafton Police Department | Officer David Spellman (508)-839-2858 x410 spellman@grafftonpolice.com (508)-839-2858x224 Marianne DeVries - Administrative Asst. devries@grafftonpolice.com 28 Providence Road | https://www.grafftonpolice.com/ Officer Spellman is the liaison for the Police Partnership Program. The Grafton PD has survival bags, food & gas cards. |

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| Grafton | Veterans Services | Veterans Services | (508)-839-5335x1123 (774)551-5782 Call to make an appt 30 Providence Road (1st floor in the Senior Center) | https://grafton-ma.gov/Directory.aspx?did=29 Call to make an appt for assistance. |
| Leominster | Family Shelter | North Star Family Services | Jana Murphy - Director of Shelter and Equity Services (978)-466-1704 x11 758 Main Street | northstarfs.org/get-help/ Visit website for admission criteria, and call for availability. |
| Marlboro | Child & Family Supportive Services | Bethany Christian Services | (978)-794-9800 2 Mt. Royal Avenue, Suite 360 | https://bethany.org/locations/us/massachusetts/franklin Bethany provides a wide range of supportive services to children, parents, as well as refugee and immigrant children/families in need of supportive services. |
| Massachusetts | Addiction/Recovery Services | Mass Substance Abuse Hotline | (800)-327-5050 Text HOPE to 800327 | www.helplinema.org |
| Massachusetts | Behavioral Health | Massachusetts Behavioral Health Access (MBHA) | | https://www.mabhaccess.com/ The Massachusetts Behavioral Health Access (MABHA) website helps both providers and individuals locate openings in mental health and substance use disorder services. We welcome everyone to search for services that they can access directly from their community. |
| Massachusetts | Behavioral Health | Massachusetts Behavioral Health Helpline | | www.masshelpline.com The BHHL is the Commonwealth's "front door" for behavioral health needs, connecting callers to the full range of treatment services for mental health and substance use throughout Massachusetts. The BHHL helps in real time with immediate crisis intervention, urgent, and routine needs and is available 24/7/365 in 200+ languages. The BHHL is accessible to both consumers and providers seeking resources for patients. Even if you're not sure what kind of care you may need, the helpline can guide you. |
| Massachusetts | Children & Family Services | Department of Children & Families (DCF) | Julie St. John - Regional Substance Use Coordinator (857)-319-5917 julie.St.John@mass.gov Sean Aucoin - Housing Stabilization Unit Social Worker (Central Region) (617)-276-5955 sean.aucoin@mass.gov | |
| Massachusetts | Disability Benefits | Massachusetts Rehabilitation Commission | (508)-752-5001 Worcester Office 18 Chestnut Street, Suite #300 | www.mass.gov/disability-benefits Call or visit website about more information on obtaining disability benefits and eligibility requirements. |
| Massachusetts | Discounted Communication Service | Lifeline (Government benefit program) | (617)-305-3580 | www.mass.gov/info-details/lifeline-services Lifeline is a federal program that provides free or low-cost phone or internet service to low-income households through a monthly service discount of up to \$9.25. Lifeline subscribers have the choice of applying their benefit discount to either (1) home phone service; (2) home internet service, where available, or (3) a wireless phone plan with data. The Lifeline Program subsidy does not cover the cost of a wireless device, but some Lifeline Providers may choose to offer an initial wireless device upon completing enrollment. If you have a mobile device you would like to use with your Lifeline service, please contact the Lifeline wireless service provider prior to completing enrollment to see if your device is compatible with the provider's network. |
| Massachusetts | Domestic Violence | SafeLink Massachusetts | (877)-785-2020 | www.casamyrna.org/get-support/safelink/ |

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| Massachusetts | Elder Care | Commonwealth of Massachusetts | | www.mass.gov/topics/seniors |
| Massachusetts | Elder Care | Executive Office of Elder Affairs | (800)-243-4636 | www.mass.gov/orgs/executive-office-of-elder-affairs |
| Massachusetts | Employment Services | | | www.mass.gov/topics/finding-a-job MassHire information as well as career services, civil service, professional training and career development, apprenticeship & internship information. |
| Massachusetts | Food & Financial Assistance | Department of Transitional Assistance | (877)-382-2363 | www.mass.gov/snap-benefits-formerly-food-stamps |
| Massachusetts | Food Assistance | Project Bread | (617)-723-5000 (800)-645-8333 | www.projectbread.org |
| Massachusetts | Food Assistance | WIC (Women, Infant & Children) Nutrition Program | (800)-942-1007 Whitinsville office: (508)-234-5687 Local Whitinsville Office - 84 Church Street | Whitinsville office: www.mass.gov/locations/whitinsville-wic-program WIC provides a range of services for qualified families. From nutrition and health education to food and support, all services are free. |
| Massachusetts | (Affordable) Housing Search | Housing Navigator Massachusetts | | https://housingnavigator.ma.org/ Database of income-restricted rentals across Mass. This site was created working with owners and public sector partners. |
| Massachusetts | Housing/Shelter Services | Executive Office of Housing and Liveable Communities (formerly DHCD) | (617)573-1100 | www.mass.gov/orgs/executive-office-of-housing-and-liveable-communities Formerly known as the Department of Housing and Community Development (DHCD), EOHLC works with municipalities, local housing authorities, non-profit organizations, and development partners to provide affordable housing options, financial assistance, and other support to Massachusetts communities. |
| Massachusetts | Immigration Services | Immigrant Household Massachusetts Resource Guide | | https://www.doe.mass.edu/ele/families/immigrant-households.pdf Comprehensive guide of resources for immigrant households. |
| Massachusetts | Immigration Services | Mass Immigration & Refugee Advocacy Coalition | (617)-350-5480 | |
| Massachusetts | Mail Services | United States Postal Service | | https://faq.usps.com/s/article/Is-there-mail-service-for-the-homeless Services vary at each post office location. Individuals may be able to receive mail through General Delivery service. |
| Massachusetts | Mental Health Support | Massachusetts Department of Mental Health | Jerry Juliano, LISW - Area Director (774)-420-3140 361 Plantation Street, 1st floor | www.mass.gov/info-details/applications-for-dmh-services Most mental health services, including medication and therapy are provided through health insurance - MassHealth (Medicaid), the Massachusetts Health Connector (health insurance marketplace) or through private insurance (employer-based). The Department of Mental Health (DMH) provides supplemental services for children, youth and adults with the most serious mental health needs. |
| Massachusetts | Multi-Service Resource | Mass211 | CALL 2-1-1 OR (877)-211-6277 | |
| Massachusetts | Multi-Service Resource | The Salvation Army | Wil Leslie, Service Extension Director (339)-502-5951 wil.leslie@use.salvationarmy.org 25 Shawmut Road - Canton, MA 02021 | www.salvationarmy.org |
| Massachusetts | Shelter Services | EA Emergency Family Shelter | (866)-584-0653 | www.mass.gov/how-to/apply-for-ea-emergency-family-shelter Families facing a housing crisis need to meet eligibility criteria listed on the website. |

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| Massachusetts | Housing Assistance | HomeBASE | (617)-573-1100 | www.mass.gov/info-details/homebase HomeBASE is the Commonwealth's rehousing benefit created to help families who are eligible for the (EA) Emergency Family Shelter system find stable housing. |
| Massachusetts/Metrowest | Individual/Family Shelter | SMOC *Referral from EOHL (formerly DCHD) is required for family shelter | (508)-620-2690 CGRC (Single adult shelter programs) (508)-872-4853 Main # 7 Bishop Street, Framingham | https://www.smoc.org/single-adult-shelters.php www.smoc.org/family-shelters.php SMOC runs multiple family shelters and five single adult shelter sites. All of the single adult shelter programs are run through the Common Ground Resource Center (CGRC) and is run by an interdisciplinary team who evaluates all referrals for proper placement. For the family shelters, individuals must first apply for EA/Emergency Family Shelter through the Executive Office of Housing and Livable Communities (formerly DHCD) and be determined eligible, then referred to SMOC. |
| Massachusetts/New Hampshire | Youth/Family Support | Youth Villages | Alexis Thibodeau - Program Representative (508)-368-4306 (Alexis) Referrals can be emailed to: placement.ma@youthvillages.org Central Region: 400 Donald Lynch Blvd, Suite 102 - Marlborough, MA 01752 | youthvillages.org Youth Villages runs two programs: Life Set & Intercept. Both programs assist youths and their families. |
| Metrowest (Natick) | Family Shelter | Family Promise Metrowest | Stephanie Di Dio (508)-318-4820 intake@familypromisemetrowest.org 6 Mulligan Street, Natick | www.familypromisemetrowest.org/need-shelter/apply-for-shelter.html Family Promise Metrowest is not an emergency shelter, but does provide family shelter for eligible applicants. Call or visit website for more info about eligibility criteria. |
| Milford | Addiction/Recovery Services | Chris's Corner | Lisa Trusas - Recovery coach (508)-552-8080 trusas@chriscornermilford.com 12 Main Street | chriscornermilford.com Recovery coaching, therapy, peer support, referrals, educational and vocational opportunities are available. Call for more information about drop in hours. |
| Milford | Food Assistance | Daily Bread Food Pantry | (508)-478-4225 21 Exchange Street | https://www.dailybreadfoodpantry.org/ Open Tue & Th 6-7:30pm. Servicing residents of Milford, Hopedale & Upton. |
| Milford | Multi-Service Agency (Individuals & Families) | Catholic Charities of Milford | Karen Levy - Area Administrator (508)234-3800 klevy@ccwor.org 200 Main Street | https://www.ccworc.org/locations/milford-area-office/ Service area includes: Blackstone, Douglas, Grafton, Hopedale, Mendon, Milford, Millville, Northbridge, Sutton, Upton, Uxbridge, Whitinsville - Services offered: Basic needs and financial assistance as resources allow, case management, budgeting assistance, food pantry, pet pantry, federal fuel applications, information, and referrals. SNAP sign-up assistance for new eligible households and assistance for re-certification of existing households. Little Bottoms Diaper Program. |
| Milford | Multi-Service Agency (Individuals & Families) | Salvation Army | Captains Kevin & Kelley Polito (508)-473-0786 kevin.polito@use.salvationarmy.org kelley.polito@use.salvationarmy.org 29 Congress Street | https://easternusa.salvationarmy.org/massachusetts/milford/ The Salvation Army provides a wide range of supportive services for individuals and families. See website or call for more information. |

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| Milford | Multi-Service Agency (Individuals & Families) | St. Mary's Church Saint Vincent DePaul | Dot - Coordinator (508)-473-2000x214 17 Winter Street svdp@stmarymilford.org | https://stmarymilford.org/st-vincent-de-paul-society Services can include: 1. Food 2. Clothing 3. Financial assistance for rent or utilities 4. Financial assistance for medical prescriptions 5. Back to school items 6. Children's gifts at Christmas |
| Milford | Female/Family Shelter | Gan Rivkah Center | (508)-838-6151 18 Cedar Street | PET FRIENDLY! This shelter accepts single women, women with children (boys under 13) and pets. HAVING A PET IS A REQUIREMENT TO STAY. The shelter is first come first serve, a wait list is not maintained, and length of stay is open ended. Guests must be clean & sober. Upon entry guests are drug tested, but a CORI is not required. If the drug test shows marijuana guests can stay, but will be retested in 30 days. Upon entry guests must get a job or have benefits that can cover \$500/month and \$40/week in groceries. Supportives services including case management and housing searches are not provided. The shelter has eight bedrooms and pets stay in the room with the guest/family. Veterinary care IS covered including spay/neutering. |
| Milford | Pop-Up Warming Shelter | Pathway to a Better Life | Lisa Trusas (508)-922-9032 Alternate contact posted on Facebook to Call/Text: (508)-488-9107 pathwaytoabetterlife@gmail.com St. Mary's Church - 17 Winter Street | Updates are posted regularly on Facebook https://www.facebook.com/Pathwaytoabetterlife/ Temporary pop-up warming shelter. Open for cold weather only 20 degrees or below from 9:30pm-7am. Also subject to volunteer availability. It is best to call ahead as the shelter is not on the first floor and knocking on the door cannot be heard. Single male/female beds (approx 5 each), as well as family rooms (2) are available. Doors open at 9:30p & close at 10p except for police transports which are accepted up until midnight (volunteers leave at midnight if there are no guests). Rarely full to capacity. You can call or text Lisa for help in Milford. |

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| Millbury | Elder Services | Millbury Senior Center | Julie Fitzgerald - Outreach Coordinator (508) 865-9154 1 River Street | https://www.millburyma.gov/senior-center The Millbury Senior Center works on behalf of the older residents of the town to make sure that adequate services and activities are available. Programs are designed to improve and enrich the quality of life for the elderly. They include, but are not limited to, Information/Referral, Nutrition Counseling, Outreach, Transportation, Health Clinics, Advocacy, and numerous Social Activities. Outreach worker, Julie Fitzgerald can also assist with applying for SNAP benefits. Lunch is offered daily Monday - Friday at 12:00 pm. Every Friday is special treat day. Reservations must be made 48 hours in advance. Suggested donation is \$2.50. Shopping Transportation is offered to local venues including the Shoppes at Blackstone Valley, the Auburn Mall, Price Chopper, Goretti's and many more. Reservations must be made 48 hours in advance. We go one town out in each direction. |
| Millbury | Food Assistance | Millbury Senior Center | Laurie Keefe - Director (508)-865-9154 1 River Street | https://www.millburyma.gov/senior-center The food pantry is open M-F 9a-1pm. Can call ahead for curbside pick up. |
| Millbury | Food Assistance | Sandra L. Fischer Food Pantry/Millbury Federated Church | Pat - Administrative Assistant (508)-865-6274 20 Main Street | https://www.millburyfederated.org/food-pantry For Millbury residents on Wednesdays 9am-12pm. It can be opened on an emergency basis by calling the main phone number. |
| Millbury | Housing Services | Millbury Housing Authority | Danielle Johnson - Executive Director Juliette-Marie Somerset - Resident Service Coordinator (508)-865-2660 89 Elm Street | http://www.millburyha.net/Home.aspx Call or see website for more information about eligibility criteria and properties. |
| Millbury | Multi-Service Assistance | St. Brigid Church/Saint Vincent DePaul | Eloise - Church Administrative Assistant Leo - SVDP Representative (508)-865-6624 (office) (774)-276-8915 (Leo) 59 North Main Street | https://www.stbrigidparish.org/ It is best to call Eloise at the church to let her know you have an individual/family in Millbury who is in need of assistance. They may be able to fund additional nights at the Red Roof Inn. Eloise will put you in contact with the SVDP Representative, Leo, to follow up. |
| Millbury | Police | Millbury Police Department | Officer Roy Aquafresca (508) 865-3521 raqafresca@millburypolice.com 127 Elm Street | https://www.millburyma.gov/police-department Liaison for BVES Police Partnership Program - Millbury PD also has survival bags, food & gas cards. |
| Millbury | Sober Living/Transitional Housing | Rhodes Home (through SMOC) | (508)-581-7821 Rhodes House Program Manager undisclosed site in Millbury | www.smoc.org/rhodes-to-recovery-program.php The Rhodes House is a residential program that can accommodate up to 27 women 18+ who are looking to live a drug free lifestyle. A variety of supportive services are offered. The program assists individuals who also have a long history of homelessness. Call or visit the website for more info. |
| Millbury | Veterans Services | The Blackstone Valley Veterans' Services District | Carl Bradshaw - Director AnnMarie Cleary - Assistant Director (508)-278-8600x2017 Main # (508)-278-8600x2017 Carl (509)-278-8600x2037 AnnMarie 14 Hill Street | www.northbridgemass.org/veterans-services Serves the towns of: Douglas, Millbury, Northbridge, Sutton & Uxbridge. |
| National | Addiction/Recovery Services | Substance Abuse & Mental Health Services Administration | (800)-662-4357 | www.samhsa.gov/find-help/national-helpline |

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| National | Disaster Relief Services | American Red Cross | (508)-595-3700 Worcester/Central MA (800)-564-1234 2000 Century Drive | www.redcross.org/local/massachusetts/get-help.html |
| National | National Domestic Violence Hotline | | (800)-799-7233 Text START to 88788 | |
| National | Suicide Hotline | 988 Suicide & Crisis Lifeline | CALL, TEXT or CHAT 9-8-8 | https://988lifeline.org/ |
| Northbridge/Whitinsville | Addiction/Recovery Services | NOWA (No One Walks Alone) in partnership with Advocates/Family Continuity | Chanel Lepore, Assistant Director (508)-266-0210 Main # clepore@familycontinuity.org 9 Spring Street | www.nowarsc.org NOWA offers daily programs and peer support. |
| Northbridge/Whitinsville | Community Meal | Peace Of Bread | Laurie Sabourin (508)-234-8220 51 Cottage Street - United Presbyterian Church | www.whitinpres.org/peace-bread-community-kitchen/ Community meal is offered every Wednesday 5:30-7pm and is open/free to all. A free food pantry and clothing items may also be available. |
| Northbridge/Whitinsville | Community Meal | Saint Patrick's Church | Shelly or Jackie (508)-234-5656 shelly@mystpatrick.com jackie@mystpatrick.com 7 East Street | mystpatrick.com/john-21-breakfast St. Patrick's John 21 Community Breakfast ministry provides a free, nutritious breakfast every Saturday morning in the spirit of community fellowship and hospitality. Teams of volunteers prepare and serve breakfast on a rotating basis. Breakfast is served between 8am and 9:30 am, 7 East Street Whitinsville, MA 01588. Eat in or take out. |
| Northbridge/Whitinsville | Elder Services | Northbridge Council on Aging/ Northbridge Senior Center | Jeanne White - Outreach Kelly Bol - Director (508)-234-2002 kbol@northbridgemass.org 20 Highland Street | www.northbridgemass.org/council-on-aging COA offers various services, programs and supports to promote independence and quality of life for older adults. |
| Northbridge/Whitinsville | Food Assistance | NAC Food Pantry | (774)-246-6410 20 Highland Street (lower level of Senior Center) | The NAC Food Pantry is managed separately from the Senior Center. It is run by community volunteer through NAC. Pantry hours: Tues 10am-12pm, Thurs 1-3pm and last Sat of the month 10am-12pm. Northbridge residents can come twice per month. Non-residents can come once a month on the last Saturday. If it is an emergency situation, John LaPointe can be contacted at: (508)-254-3974. |
| Northbridge/Whitinsville | Housing Services | Northbridge Housing Authority | Brett Lambert - Executive Director Trudy Nartowt - Housing Assistant (508)-234-7736 brett@northbridgeha.org admin@northbridgeha.org 12 Colonial Drive | www.northbridgeha.org/ See website for eligibility criteria - Section 8 and family housing is not offered. Priority may be given to homeless individuals. Call for more info. Assistance can be offered with filling out the CHAMP housing application. Staff is onsite in Northbridge on Mon/Wed and in Upton Tue/Th. |
| Northbridge/Whitinsville | Housing Services | SMOC Housing | Maria Resto - Property Manager (508)-234-4041 Cell: (508)-232-8998 MResto@smoc.org 2223-2225 Providence Road | Maria is the property manager for the SMOC housing sites in Northbridge. In order to apply, the applicant must call Maria to make an appt to meet and fill out an application. The wait list is carried for one year only and starts over in January. These sites are considered affordable housing and rent is based on income. |
| Northbridge/Whitinsville | Mental Health/Substance Use | Family Continuity (in partnership with Advocates) | Lori Hout - Program Coordinator/Blackstone Valley Connector Jail Diversion Program (508)-234-4181 Main # (508)-488-5111 (Lori Hout) lhout@familycontinuity.org 76 Church Street, Suite #301 | www.familycontinuity.org It is best if a guest is referred to Sgt. Patrinely at Northbridge Police Dept. who can then make a referral to Family Continuity. Lori is a great community resource who can be reached if input is needed. |
| Northbridge/Whitinsville | Police | Northbridge Police Department | Sgt. Brian Patrinely (508)-234-6211 1 Hope Street | www.northbridgepolice.com Liaison for Family Continuity & BVES Police Partnership Program - Northbridge PD also has survival bags, food/gas/shower cards. |

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| Northbridge/Whitinsville | Veterans Services | The Blackstone Valley Veterans' Services District | Carl Bradshaw - Director AnnMarie Cleary - Assistant Director (508)-278-8600x2017 Main # (508)-278-8600x2017 Carl (508)-278-8600x2037 AnnMarie 14 Hill Street | www.northbridgemass.org/veterans-services Serves the towns of: Douglas, Millbury, Northbridge, Sutton & Uxbridge. |
| Southbridge | Temporary Shelter | St. Luke's Guest House | Erika Ortiz - House Manager MaryJo Mason - Case Manager (774)-230-6416 stlukesguesthouse@gmail.com stlukesguesthouseerika@gmail.com stlukesguesthousemaryjom@gmail.com 141 Main Street | https://stlukesguesthouse.files.wordpress.com/2023/07/slg-brochure_publisher-version-marie-10.10.22.pdf Temporary shelter that primarily services people in the areas of: Sturbridge, Charlton, Brookfields, Webster, Spencer, Brimfield or those looking to relocate to that area. The average shelter stay is 30 days, and it is closed between the hours of 9am-3pm with the expectation that those staying there will be out trying to find employment, volunteer or getting connected to other services. Weekly case management services are provided. A waiting list is available. A formal intake process and background check is completed prior to admittance into the program. |
| Sutton | Elder Services | Sutton Senior Center | Michelle Edelstein - Director (508)-234-0703 19 Hough Road | https://www.suttonma.org/senior-center/pages/programs-activities Visit website for a list of programs and services offered. |
| Sutton | Food Assistance | Sutton Food Pantry | Michelle Edelstein - Senior Center Director (508)-234-0703 19 Hough Road | www.suttonma.org/senior-center/pages/sutton-food-pantry The Sutton Food Pantry is next to the Senior Center. It is open Mon-Fri 8am-3pm. Call the Senior Center for more info. |
| Sutton | Housing Services | Sutton Housing Authority | John Slocum - Executive Director (508)-865-3821 5 Church Street | www.suttonma.org/housing-authority Hours of operation are: Mon-Wed 9am-12pm. |
| Sutton | Multi-Service Assistance | St. Mark's Church (St. Vincent DePaul - South District Conference) | Pat Nedoroscik - SVPD President, South District (508)-865-3860 pnedoroscik@verizon.net 356 Boston Road | saintmarksparish.org/ St. Mark's Parish is connected to Saint Vincent DePaul which can help individuals and families who need financial assistance to cover bills and necessities. Pat Nedoroscik can be contacted directly to discuss needs for individuals in Sutton. |
| Sutton | Police | Sutton Police Department | Officer Donald Lemieux (508)865-4449 489 Central Turnpike | www.suttonma.org/police-department Liaison for BVES Police Partnership Program |
| Sutton | Veterans Services | The Blackstone Valley Veterans' Services District | Carl Bradshaw - Director AnnMarie Cleary - Assistant Director (508)-278-8600x2017 Main # (508)-278-8600x2017 Carl (508)-278-8600x2037 AnnMarie 14 Hill Street | www.northbridgemass.org/veterans-services Serves the towns of: Douglas, Millbury, Northbridge, Sutton & Uxbridge. |
| Uxbridge | Elder Services | Uxbridge Senior Center | Gail Boutiette - Outreach Coordinator (508)-278-8622 36 South Main Street | www.uxbridge-ma.gov/council-aging Call for additional programming info or outreach assistance. |
| Uxbridge | Food Assistance | Faith Fellowship Church/Manna From Heaven Food Pantry | (508)-278-0300 647 Douglas Street | www.faith4square.org/manna-from-heaven/ Manna Ministry is open every Second and Fourth Tuesday of each month starting at 6pm in the Ministry Center of Faith Fellowship. This is open to all, not limited to Uxbridge residents. |
| Uxbridge | Food Assistance | People First Food Pantry | (508)-278-5506 19 Douglas Street | www.peoplefirstuxbridge.org/pantry-services The food pantry is open to residents of Uxbridge, North Uxbridge and Linwood. Open Tue 5-6pm, Wed 11am-1pm & 6:30-8pm. |

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
|------------------------|----------------------------|--|--|---|
| Uxbridge | Housing Services | Uxbridge Housing Authority | Linda Kelly - Executive Director (508)-278-3232 lkellyuxbridgehousing@gmail.com 31 Calumet Court | www.uxbridgehousingauthority.com/Home.aspx Hours of operation are: Mon-Fri 8:30am-3:30pm. |
| Uxbridge | Multi-Service Assistance | St. Mary's Church - Saint Vincent DePaul | Susan Leighton - Administrative Assistant (508)-278-2226 sleighton1958@gmail.com 77 Mendon Street | https://stmaryuxbridge.org/society-of-saint-vincent-de-paul Church admin, Susan Leighton, takes all the information for anyone requesting assistance through their chapter of SVDP. They primarily assist those in Uxbridge, or refer to the local chapter elsewhere. Once Susan takes the general info, she passes it along to the three full time SVDP members who will meet with the individual to vet them and determine what assistance can be offered in terms of financial support for various areas of need. |
| Uxbridge | Multi-Service Assistance | Valley Chapel | Alice Legg - Administrative Assistant (508)-278-2315 alice@valleychapel.us 14 Hunter Road | www.valleychapel.us The Valley Chapel has a supply of survival kits supplied by BVES. They may have funding at times to assist with a night at the Red Roof Inn in Sutton, as well as grocery gift cards. |
| Uxbridge | Police | Uxbridge Police Department | Officer Andrew DeWolfe (508)-278-7755 adewolfe@uxbridge-ma.gov 275 Douglas Street | https://www.uxbridge-ma.gov/police-department Officer DeWolfe is the liaison for the Police Partnership Program. The Uxbridge PD has survival bags, food/gas/shower cards. |
| Uxbridge | Veterans Services | The Blackstone Valley Veterans' Services District | Carl Bradshaw - Director AnnMarie Cleary - Assistant Director (508)-278-8600x2017 Main # (508)-278-8600x2017 Carl (508)-278-8600x2037 AnnMarie 14 Hill Street | www.northbridgemass.org/veterans-services Serves the towns of: Douglas, Millbury, Northbridge, Sutton & Uxbridge. |
| Whitinsville/Worcester | Community Services | Open Sky Community Services | (508)-755-0333 (Worcester) (508)-234-6232 (Whitinsville) 4 Mann Street (Main Administrative Office) The Whitin Mill - 50 Douglas Road, Whitinsville | www.openskyucs.org |
| Worcester | Temporary Shelter (Female) | Abby's House | Melanie Amir - Associate Director of Shelter Operations (508)-756-5486 77 Chatham Street | https://abbyshouse.org/programs/shelter/ The Abby's House shelter is a dry shelter that provides temporary shelter (up to 30 days) to women with or without children (up to age 12yrs old). The shelter is a night shelter and is open between the hours of 4pm - 8:30am. During the day the shelter is closed. A waitlist is kept, but it is a good idea for individuals to call regularly for updates on availability. Unfortunately, the shelter is not handicapped accessible and requires guests to have the ability to move up and down the stairs unassisted. Abby's House provides an independent living environment. Guests in the shelter are required to meet with a case manager atleast once per week to develop an Empowerment Plan and receive case management services. |
| Worcester | Temporary Shelter | Greater Worcester Housing Connection/SMOC (aka Queen Street Shelter) | Casandra Land - Coordinated Assessment Supervisor (508) 969-3501 cland@smoc.org 25 Queen Street | This is a "low barrier" shelter in which sobriety is not a requirement to stay. Shelter is often over capacity. Contact person can be reached if/when a client is looking to go to this shelter and a direct connection can be made. |

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
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| Worcester | Temporary Family Shelter | Friendly House & IHN (In The Hour Of Need) | Sheri Linn - Program Director (508)-755-2212 info@ihnworchester.org 91 June Street | www.ihnworchester.org Privately held family shelter in Worcester accommodating up to six families with children at a time. Supportive services are also provided. Average stay is 6-9 months. Availability is limited. |
| Worcester | Temporary Shelter | St. Francis & St. Therese Catholic Worker House | Scott Schaeffer-Duffy (508)-753-3588 theresecw2@gmail.com 52 Mason Street | https://catholicworker.org/directory/ma-worcester-ss-francis-therese-catholic-worker-html/ Temporary shelter for men and women. Usually have between 4-6 guests. Demand is especially high and stay durations are longer than usual given the current housing situation. Two meals are provided per day, and laundry is offered twice per week. Can call for availability on any given day. No formal application process. It is preferred to call and tell them about a person whom they might help. They like to know if they have an active addiction or addiction history, if they are at risk of taking their life, and if their need is something that can be met in a relatively short time. They also like to know if they have any professional or personal support. No waiting list is kept. When they have an open bed, they will take the next appropriate person. |
| Worcester | Temporary home for pregnant women | Visitation House | Jennifer De DeMora - Program Director (508)-798-8002 119 Endicott Street | www.visitationhouse.org The program provides support and temporary housing to adult women with unplanned pregnancies who do not have anywhere to go. The goal is to sustain the life of the baby and make a path forward. Call for more information about eligibility and availability. |
| Worcester | Temporary Family Shelter | ville House *Referral from EOHL (formerly DCHD) is required | Kathleen Dallaire - Administrator (508)-753-3084 kdallaire@ccworc.org 4 Caroline Street | https://dbdfa2.p3cdn1.secureserver.net/wp-content/uploads/2020/01/Catholic-Charities-Family-Shelter-Brochure-2.pdf Youville House provides temporary emergency shelter when homelessness cannot be avoided. Supports families with a combination of case management and direct service. Up to twelve families live at the shelter at any given time. |
| Worcester | Addiction/Recovery Services | Catholic Charities Crozier House - Men's Recovery Program | (508)-860-2216 cozier_referrals@ccworc.org 10 Hammond Street | www.cccworc.org/services/crozier-house/ Residential substance abuse treatment program for males aged 18+. A referral and application process is required. See website, call or send email for more information. |
| Worcester | Addiction/Recovery Services | Catholic Charities Women's Recovery Program | (508)-754-1865 LWP_referral@ccworc.org 196 Mechanic Street | www.cccworc.org/catholic-charities-womens-recovery-program/ Voluntary women's residential program that runs 3-6 months for women 18+. A referral and application process is required. See website, call or send email for more information. |
| Worcester | Addiction/Recovery Services | Everyday Miracles | Michael Earielo - Program Director (508)-799-6221 (774)-670-4406 Michael's # 25 Pleasant Street | www.everydaymiraclesprsc.org/ This program is a peer recovery support center. Everyday Miracles offers a variety of recovery related workshops Mon-Sat. Call or visit website for more info. |
| Worcester | Addiction/Recovery Services | Jeremiah's Inn | Serina Conner - Residential Program Intake Coordinator (508)-755-6403 x130 serrina@jeremiahsinn.com 1059 Main Street | www.jeremiahsinn.com Jeremiah's Inn services men 18+ years old who are stable medically and mentally, have a substance abuse/misuse diagnosis and Mass resident. There is an application and documentation process. Contact intake coordinator for more info. |

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
|------------|-------------------------------|--|---|--|
| Worcester | Addiction/Recovery Services | Safe Exit Initiative | 534 Cambridge Street hello@safeexits.org | www.safeexitinitiative.org/ Safe Exit Initiative supports individuals with experience in the sex trade, whether they choose to stay involved, are in the process of exiting, or have already exited. Safe Exit Initiative offers a resource center and day center as well as a residential treatment program serving women exiting the sex trade with cooccurring substance use disorder or mental health disorders. |
| Worcester | Adult Rehabilitation Services | Salvation Army Adult Rehabilitation Services | Megan & Mark - Intake Coordinators (857)-343-3079 72 Cambridge Street | www.salvationarmyusa.org/usn/rehabilitation/ The Salvation Army's Adult Rehabilitation Center in Worcester provides spiritual, social and emotional assistance for men and women who have lost the ability to cope with their problems and provide for themselves due to issues of substance misuse, legal problems, relational conflicts, homelessness and/or unemployment. Services include: Six month program for individuals in recovery, housing, work and group/individual therapy. Eligibility Criteria include, but not limited to: Must be between the ages of 21-65. Pass a drug test and breathalyzer upon arrival. Able to perform a work therapy assignment for a maximum of eight hours a day. Schedules can be adjusted to meet the needs of the participants. Agree to participate in all program activities, including attending counseling sessions, classes and worship services. |
| Worcester | Domestic Violence Support | YWCA Worcester | (508)-767-2505 24hr HOTLINE: (508)755-9030 1 Salem Street | www.ywcacm.org/victim-services/ The 24-hour hotline services provides emotional support, domestic violence advocacy, referrals to community services, safety planning and crisis intervention. **The hotline accepts collect calls. Daily chatline 4pm-12am. The chat line address is www.ywcahelp.com. Emergency shelter: DayBreak - This domestic violence shelter provides refuge for victims at safe, confidential sites. Additional services are provided. Call or visit the website for more info. |
| Worcester | Elder Care | Elder Services of Worcester | Information & Referral Dept. (508)-756-1545 67 Millbrook Street | www.eswa.org ESWA offers a variety of services for older adults and individuals with disabilities designed to help keep them safe at home as long as possible. ESWA also has an information and referral dept. which can assist with navigating care options. Call or visit the website for more info. |
| Worcester | Food (& Clothing) Assistance | Net of Compassion | Richie & Elizabeth Gonzalez - Executive & Assistant Director (508)-322-1363 Main # (774)-386-4623 Elizabeth Cell # 674 Main Street | www.netofcompassion.org/ Net of Compassion serves a meal on the sidewalk every Saturday starting at 1pm. Their food pantry is open on Thursdays from 1-5pm. Grace Closet offers free clothing and is open Wednesdays 1-4pm. Hotel Grace Shelter through this organization is no longer open. |
| Worcester | Food Assistance | The Mustard Seed | (508)-754-7098 93 Piedmont Street | https://mustardseedcw.org/ Dinner is served M-F 5pm-6:30pm. |
| Worcester | Food Assistance | St. John's Food For The Poor | (508)-756-7165 20 Temple Street | www.stjohnsfoodforthe poor.org The soup kitchen serves a hot meal M-F 7-10am year round. |

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
|------------|----------------------|---|--|--|
| Worcester | Health Care Program | HOAP (Homeless Outreach & Advocacy Program) | (508)-860-7888 Main # (508)-860-7930 Health Care Program # 26 Queen Street | www.fhcv.org/health-services/worcester-health-care-homeless/ Services are available to all regardless of ability to pay. HOAP provides services to homeless individuals including: medical screenings, PCP care, behavioral health counseling, substance abuse treatment, as well as navigating and linking to other services. Call or visit website for additional information on services, hours and locations. **HOAP also runs a shower program @ 162 Chandler Street Mon-Fri 9a-4pm where individuals can go for a hot shower, free clothing, case management support, snacks and refreshments. |
| Worcester | Housing Services | Central Mass Housing Alliance | CEO - Leah Bradley Pamela Ortiz - Senior System Navigator(508)-752-5519 Main # (774)-437-9416 Pamela's Cell POrtiz@cmhaonline.org 6 Institute Road | www.cmhaonline.org/ CMHA operates a wide variety of programs to support those experiencing homelessness, affordable homeownership and services for elderly homeowners. CMHA also works to strengthen the homeless service delivery system. |
| Worcester | Housing Services | RCAP Solutions | Lovette Chislom - Director of Housing Counseling and Financial Services (800)-488-1969 lchislom@rcapsolutions.org 191 May Street | www.rcapsolutions.org RCAP Solutions provides services including housing assistance in the form of education, RAFT program, finding housing and transitional programs for individuals transitioning out of homelessness. Financial assistance for renters/RAFT ~ Contact: (978)-630-6771 OR HCEC@rcapsolutions.org. Subsidized housing programs/Section 8 ~ Contact: (978)-630-6668 OR RentalAssistance@rcapsolutions.org |
| Worcester | Housing Services | Greater Worcester Housing Connection/SMOC | (508)757-0103 | https://www.smoc.org/greater-worcester-housing-connection.php The GWHC offers permanent housing solutions and linkages to other services. Application and referral process is required. Visit website to download the forms needed. |
| Worcester | Multi-Service Agency | Catholic Charities of Worcester | (508)-798-0191 10 Hammond Street | https://www.ccworc.org/services/ Catholic Charities is a multi-service agency assisting those in Worcester and surrounding areas. Visit the website for more info on the services they provide to individuals, families, seniors and those with special needs. |
| Worcester | Multi-Service Agency | Community Health Link (UMASS Memorial Health) | (508)-860-1000 72 Jacques Avenue | www.communityhealthlink.org/contact (use this link for specific contact info for each program) **NOTE: Some of the programs run by CHL are not currently running. Call for more detailed information.** Community HealthLink is a multi-service agency that offers assistance with mental health support, mobile crisis intervention, housing support, addictions services and more. |

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
|------------|---------------------------------|--|---|---|
| Worcester | Multi-Service (State) Agency | DTA (Dept of Transitional Assistance) Worcester Transitional Assistance Office | (508)767-3100 (877)-382-2363 Call this # for case information, to make case updates or talk to a case manager 50 Southwest Cutoff | https://www.mass.gov/locations/dta-worcester-transitional-assistance-office When applying for SNAP benefits , an address for the EBT card and communications to be sent is needed. If someone is homeless and does not have any address they can use (friend/family etc), it is best to go into the DTA office for assistance. DTA's local office lobby is open for services, including new self-service options. You can use the phones, copiers, or kiosks to apply for benefits or manage your case. DTA staff and interpreters are available to assist you. If you need an EBT card, you can request one be sent to you via mail on the DTA Connect mobile app, DTACconnect.com or using the automated prompts on the DTA Assistance Line (877-382-2363). Most cards are delivered within 3-5 days. You can also visit one of the local offices to receive an EBT card if you need one more quickly. If you cannot visit an office, talk to our staff about other options. DTA offers a program called Transitional Assistance for Families with Dependent Children (TAFDC) . TAFDC provides cash assistance to families who have at least one dependent child under the age of 18 or 19. TAFDC is also open to pregnant women who are in the last 120 days of their pregnancy with their first child. In addition to providing cash assistance, TAFDC participants can also receive help with child care, transportation, and referrals for other social services, like mental health or substance abuse programs. There are income guidelines and assistance is provided for a limited duration. Call the DTA office for assistance. * Transportation services may also be available. |
| Worcester | Multi-Service Agency | Salvation Army | Majors Paul & Sherry Pelletier (508)-756-7191 paul.pelletier@use.salvationarmy.org sherry.pelletier@use.salvationarmy.org 640 Main Street | The Salvation Army provides a wide range of supportive services for individuals and families. See website or call for more information. |
| Worcester | Multi-Service Agency | Worcester Community Action Council (WCAC) | Maydee Morales - Resiliency Center Director (508)-762-9803 mmorales@wcac.net 18 Chestnut Street, Suite #500 | www.wcac.net The Resiliency Center consists of a team of Community Navigators and Financial Coaches who work directly with clients to address a myriad of issues they may be facing. Assistance can be provided with SNAP applications, RAFT applications, food gift cards (when available) and WCAC also handles Fuel Assistance for their catchment area. Visit the website for a full listing of services and programs. |
| Worcester | Transitional/Supportive Housing | Abby's House | Locksann Mateo - Director of Housing (508)-756-5486 52 High Street | www.abbyshouse.org/programs/housing/ Abby's House operates 72 single room supportive housing units for women and 7 two-bedroom apartments for women and children across three buildings in Worcester. Contact the program director for more info. |
| Worcester | Transitional/Supportive Housing | YWCA Transitional Housing Program | Shimeca Wilson - Program Manager (508)-791-3181 swilson@ywcacm.org 1 Salem Square | https://ywcacm.org/womens-economic-empowerment/creating-stability/ This is a transitional housing program for women 18+ years old in a community living environment. Contact the program director for more info on the application process and eligibility criteria. |
| Worcester | Transportation Services | WRTA | (508)-791-9782 60 Foster Street | www.therta.com Visit website or call customer service for information on routes and paratransit services. Fees are suspended through June 2024. |

| Town/State | Type of Service | Name of Organization | Contact/Phone/Email/Address | Website/Services |
|--------------------|--|---|---|--|
| Worcester | Veterans Services | Veterans Inc. | (800)-482-2565 69 Grove Street | www.veteransinc.org Veterans Inc. offers multiple programs including: case management, discount prescription cards, employment & training, food services, health & wellness, suicide prevention, housing programs, outreach, post 9/11 veteran support, substance abuse treatment, supportive services for veteran families women & childrens programs. |
| Worcester | Veterans Services | U.S. Dept of Veterans Affairs/VA Central Western Massachusetts Health Care System | Michelle Glaser, LICs/BCD - Community Engagement & Partnership Coordinator (413)-472-7576 Michelle-Elissa.Glaser@va.org 403 Belmont Street | Michelle works at the Worcester Community Based Outpatient Clinic. |
| Worcester | Youth/Family Support | Choices | Billy Beers - Founder/CEO (617)-993-6083 Wbeers@4choices.org 108 Grove Street, Suite 205 | www.4choices.org Choices is a support for Worcester County teens struggling with substance use challenges. The services are of no cost to families. Choices offers wrap around services including clinical support, skill building and healthy sober activities for teens who have experienced challenges with substance use and other comorbidity's such as anxiety and depression. The peer mentors and recovery navigators offer adolescents critical support during the non scheduled hours after school when boredom and peer pressure can lead to poor decision making and substance use. Choices offer services such as medication management, 1 on 1 and group therapy, art and music therapy, and a full recreation center for age-appropriate activities, groups, concerts and movie nights. The staff includes doctorate level clinicians and physicians, Licensed Alcohol and Drug Counselors (LADC 1 & 2) and licensed social workers. |
| Worcester | Young Adult/Transition to Independent Living | LUK, Inc. | TIL (Transition to Independent Living) Dept. (508)-762-3200 40 Southbridge Street, Suite #400 (Steven's Building) | www.luk.org LUK provides services to young adults 16-24 yrs old who are homeless or at risk of being homeless. LUK is not an emergency shelter, but can assist with finding shelter as part of the Transition to Independent Living program. LUK also offers a variety of supportive services in other areas as well for this age group. Call or visit website for more info. *There is also a Fitchburg location. |
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